



GHOST Users Workshop

On Tuesday 07 June 2016, ISMB hosted the **User Workshop** of the GHOST project, which aims at developing a telematic system to automate the monitoring of Points of Interests in the context of the urban environment, including:

- Street Lighting
- Road deterioration
- Parking occupation
- Garbage collection

The workshop's aim was to gather relevant inputs from the participants to finalize the project and plan its future extensions. For this purpose, the system was shown to the main stakeholders of the platform, including:

- The transport company [ARRIVA](#)
- The transport company [SADEM](#)
- The [City of Belgrade](#) and the Head of Transport
- The [EXTRA.TO](#) transport Consortium
- [SAS](#), the leading multinational Data Analytics
- SMEs in transport and urban management domains

The two objectives proposed for the workshop were successfully accomplished. The consortium was able to present the project's activities to the attendees from the GHOST Special Interest Group (SIG) and demonstrate the system at its first validation phase.

More so, thanks to an open questionnaire and lively discussion, the consortium got feedback from the final users to refine the system in the final phases of the project and plan the future evolutions of GHOST. The user feedback has been classified in two branches:

- The feedback on technical aspects and on use cases; and
- The feedback related to the business aspects of the proposed solution.

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